PRODUCT DESCRIPTION
SILVERDAT MYCLAIM

SilverDAT myClaim	
Scope of service	SilverDAT myClaim
Version number	**myClaim 1.36.15 / dated 23.09.2021**
Short description	SilverDAT myClaim is an electronic, web-based communication platform for sharing information between various parties (repair shop, insurance companies, lawyers, etc.). The application enables claims handling and vehicle valuation via SilverDAT VIN. This optimises the throughput time for each claim. An extensive concept for roles, approvals and connection can be modelled. The following applications from the DAT product range will be integrated on the product side: ▶ SilverDAT VIN / vehicle selection ▶ SD3 calculate (calculation) ▶ SD3 valuate (valuation) SilverDAT myClaim includes the following services in particular: ▶ Mapping of all parties involved in the procedure* for calculations from SilverDAT ▶ Setting up and calculating new processes directly ▶ Option for GDV registration number request (only applies for damage processes) ▶ Uploading documents and images in the procedure ▶ Free configuration of settings and rules for checks ▶ Individual assignment of function rights in the application ▶ Designing custom screens ▶ Admin rights for mapping out the process sequence ▶ Intuitive navigation through the application via a menu structure ▶ Editing of individual status for process steps ▶ Definition of separate roles for individual workflows ▶ Process history ▶ Data evaluation * A procedure is a saved file reference.
Restriction	All of the content provided on SilverDAT myClaim (e.g. vehicle owner, parties involved in the claim and insurance data) is from the customers who are using SilverDAT myClaim. DAT is not obliged to monitor content provided by

	customers or to check for illegal activities. If relevant legal violations come to light, DAT will remove the relevant content immediately.
Access/installation	Use of the licensed product requires an agreement to be in place regarding the SilverDAT data and information system. The system requirements for SilverDAT applications – available at http://www.dat.de/silverdat/systemvoraussetzungen– apply.
Documentation	Manual available as PDF in the user interface.